

GENERAL TERMS AND CONDITIONS

Introduction

These General Terms and Conditions (hereinafter referred to as "GTC") apply to the ticket purchasing and other services available on the website operated by ATICSA Kereskedelmi, Kulturális és Szolgáltató Korlátolt Felelősségű Társaság (headquarters: 6045 Ladánybene, Fő utca 38., company registration number: 03-09-137340, tax number: 32265349-2-03, email: eventos@losclasicosdecuba.com), hereinafter referred to as the Service Provider, at www.losclasicosdecuba.com (hereinafter referred to as the Website).

The GTC extend to all natural and legal persons who use the services of the Website, that is, purchase tickets, register, or use the Website in any other way (hereinafter referred to as Users). The use of the services available on the Website is exclusively allowed for individuals over the age of 18.

By purchasing a ticket and using any service on the Website, the User accepts the terms contained in these GTC and declares that they have read and accepted the Privacy Policy found on the Website.

Scope of Service and Conditions of Use

The Service Provider provides opportunities through the Website for ticket purchases to events, programs, and performances. The Service Provider reserves the right to terminate, modify, suspend, or restrict the services offered through the Website at any time.

To use the services, the User must provide true and correct information. The Service Provider disclaims any liability for damages or consequences arising from incorrectly provided information.

Entry to the event is only possible with a purchased, intact, and valid ticket on a one-time basis.

Registration and User Account

To purchase tickets, the User must register on the Website. During registration, the User must provide the following information:

- Name
- Email address
- Telephone number
- Billing address

The User is responsible for ensuring that the provided data are correct, current, and accurate. The User is liable for any damage resulting from incorrectly provided data.

After successful completion of registration, the User receives a personal account through which they can purchase and manage tickets.

The User is responsible for the secure storage of their account password and must immediately notify the Service Provider if unauthorized access is detected.

Ticket Purchase

The User can purchase tickets for selected events on the Website. The ticket purchasing process involves the following steps:

1. Selection of the event
2. Specification of the number of tickets
3. Selection of payment method
4. Execution of the payment transaction
5. Confirmation of purchase received via email

By finalizing the ticket purchase, the User enters into a contract with the Service Provider, which involves a payment obligation. The contract is formed when the payment operation is successfully completed, and the User receives an email confirmation of the purchase.

Tickets are delivered in electronic form (PDF format) to the email address provided by the User. The User is responsible for the secure storage and use of the tickets.

Payment Terms

The prices of tickets available on the Website are gross prices that include VAT. The Service Provider reserves the right to change the ticket prices and the amount of any additional costs or service fees at any time. The right to change prices does not apply to purchases that have already been initiated.

Ticket Returns, Changes, and Cancellations

The return or modification of purchased tickets is not possible, except if the event is canceled or significantly altered. In the case of a canceled or altered event, the Service Provider is obliged to refund the price of the tickets or offer a new date to the User. The refund of the ticket price is made via bank transfer to the account number provided by the User.

Exclusion and Limitation of Liability

The Service Provider is not liable for any direct or indirect damages arising from the use of the Website or its unavailability. The Service Provider is not responsible for damages resulting from incorrect information provided by the User, including incorrect email address, billing address, or payment details.

Data Handling

The Service Provider handles the personal data of the User as specified in the Privacy Policy, available on the Website. By purchasing tickets, the User expressly consents to the handling of their personal data necessary for the fulfillment of the contract and the provision of services.

Final Provisions

The graphical appearance and content of the Website are copyright-protected works under the Copyright Act of 1999, over which the Service Provider has exclusive property rights and copyrights. The use of content appearing on the Website without the written consent of the Service Provider is prohibited.

The Service Provider is entitled to use subcontractors to fulfill its obligations.

If any part of these GTC is found to be invalid, it does not affect the validity of the remaining provisions.

The Service Provider reserves the right to unilaterally modify these GTC. Modifications come into effect on the day they are published on the Website.